

September 11, 2012

**Sanitary Sewer Survey Continues in the
Park Place Neighborhood**

Dear Valued Customer,

The City of Norfolk Department of Utilities is planning to replace portions of the sanitary sewer infrastructure in the area shown on the map to the right.

Rouse-Sirine Associates, Inc., a private firm, has been hired to complete the survey for this project to improve your sanitary sewer service. Surveys will be conducted in your neighborhood for the next few months.

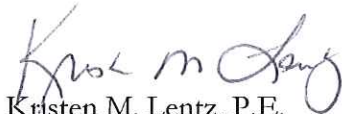
The survey will consist of locating and recording existing sanitary sewer and storm sewer structure data in the right of way. Several small holes will be dug in the street to confirm the existing sewers depth. At no time will the surveyors request to enter your home.

Construction is expected to begin in Fall 2013.

We will provide you with updates and information before construction begins.

If at any time you have questions, please contact the Project Manager, Kevin Frederick, P.E., at 757-664-6734. We look forward to completing this project, which will enhance your sewer service for years to come.

Sincerely,



Kristen M. Lentz, P.E.
Director of Utilities

